



Endure Materials™ Tedlar™ Wallcovering Products 12-Year Limited Warranty for North America

Endure Materials, LLC provides the following Product Only Limited Warranty for its Tedlar™ Wallcovering Vinyl Commercial Products (“Products”) to the original owner (“Owner”) of the installation of the Products. The Limited Warranty applies only to DuPont™ Tedlar™ Wallcovering Commercial Vinyl Products purchased after May 1st, 2020.

Endure Materials hereby warrants to the Owner that the Products shall be free from defects arising from the manufacture of the Products for twelve (12) years from the date of purchase of the Products from the Endure Materials distributor. This warranty covers the Product only and does not cover the installation of the Products.

This warranty is available only to the original owner of the installation of the Products and is not transferrable or assignable to any other person or entity including but not limited to subsequent owners or occupants of the Products installation location. This is the sole warranty offered for the Products by Endure Materials.

Endure Materials MAKES NO OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (EVEN IF THAT PURPOSE IS KNOWN TO Endure Materials).

Endure Materials shall assume no risk or liability for results obtained using Products covered under this warranty whether used singularly or in combination with other materials. Endure Materials shall not be liable in tort or contract for any incidental, direct, or consequential damages arising from the use of the Products. No waiver, alteration, addition, or modification of this warranty shall be valid unless made in writing and signed by the Endure Materials representative.

This warranty is not a performance claim.

This warranty does not cover products made or sold by other manufacturers.

This warranty does not apply to color choice, pattern, or location of installation. Should the Owner decide during or after installation that the Owner does not like the choice of color, pattern, or location of installation. This warranty does not apply if the Owner changes his/her mind about using the Products.

This warranty does not cover Products installed anywhere other than on interior vertical wall surfaces. This warranty does not cover damage to the Products from improper preparation or installation. “Improper installation” shall include any damage to the interior vertical wall surface caused by pre-or-post installation quality problems such as and not limited to poor underlying wall quality and environmental factors, such as moisture infiltration, pre-existing mold, mildew, rise, cracking, or shedding.

This warranty does not apply to damage to the Products as a result of excessive wear and tear, accidents, color change caused by UV exposure, structural fire or smoke damage, structural flooding or water damage; vandalism, poor job site conditions; misuse or mishandling, intentional or not, before, during or after installation; acts of war or riot; infestation; fire; flooding; hurricane, tornado or other storm damage; earthquakes; or any other acts of nature.

This warranty does not cover Products damaged from the use of improper cleaning solutions, excessive cleaning or scrubbing, or allowing substances such as bleach, industrial commercial cleaner, or harsh chemicals to remain on the product without prompt cleaning. For purposes of this warranty, "improper cleaning solutions" shall mean any cleaning agent for disinfecting or stain removal not recommended by Endure Walls as outlined in DuPont™ Tedlar™ Stain Testing and Cleaning Agents product literature found on the Endure Walls website, www.endurematerials.com.

This warranty does not cover any damage caused in whole or in part by architectural and engineering design, structural movement, or defective or improper workmanship by the installer or any laborer.

For additional insight, please contact your sales representative of Tedlar™ Wallcoverings to consult on the best cleaning procedures.

To File a Warranty Claim

For Endure Materials to respond under this warranty, the Owner must give Endure Walls written notice within sixty (60) days of discovery of any alleged defects in the Products. The Owner must provide the original sales receipt or other documentation acceptable to Endure Walls to demonstrate proof of purchase by the Owner. The Owner shall fully cooperate with Endure Materials to allow its agents or representatives to inspect the wallcovering at the installation site. The Owner shall provide Endure Materials, its agents, or representatives with all documents, photographs, or other tangible proof in the Owner's control or possession documenting or illustrating the alleged Product defects. All decisions regarding the existence of manufacturing defects or decisions affecting this warranty shall be made solely by Endure Materials and shall be final and binding upon the parties. If Endure Materials, its agents, or representatives are denied the right of inspection and/or are not provided with all documents, photographs or other tangible proof, this warranty shall be void and of no effect. To notify Endure Materials of a potential warranty claim in North America, please email your representative, or send all written notifications to:

ENDURE MATERIALS LLC
2209 Executive Drive
Garland TX 75041
Phone: 214.348.8000
Email: sales@endurematerials.com

Endure Materials' sole liability in the event of failure of the warranted Products shall not exceed the original cost of the Products. Endure Materials shall fulfill its obligation with replacement wallcovering or credit toward purchasing new wallcovering, only for the linear yards of defective product where the product warranty claim is granted, solely at Endure Materials' option. Endure Materials is not liable for any costs, including but not limited to labor cost, of wall preparation, installation, removal, or re- installation of wallcovering. Endure Materials is not responsible for the removal and replacement of any items, decorative or otherwise, adhered to or affixed to, placed over, adjoining, or otherwise in contact with the walls.



www.endurematerials.com